



2020

Dear New Client,

We are a group of 40+ volunteers who help people in Didcot and the surrounding villages with transport, mostly to hospital and doctors' appointments. Although they may be unable to use public transport **our clients must be able to get in and out of a car**. Our office volunteers will arrange transport at your telephone or email request with adequate notice, *of at least 48 hours in the week and more over the weekend*. We prioritise medical appointments and so cannot always promise to fulfil your requests for other journeys.

The office is open Monday-Friday from 10 a.m. to 12 noon. At all other times there is an answering machine where you may leave a message.

While we do not make a set charge for the journeys we are a registered charity and ask for a donation based on the number of miles travelled. At present we ask for a donation of 45p. per mile travelled. The journey distance is calculated from the driver's home and back again. Please give your donation to the driver at the end of the journey.

Each client is asked to register with Didcot Volunteer Drivers during the first nine months of the year. Letters are sent to all Clients in February requesting a donation of £6 for each year the service is used.

Our drivers use their own vehicles to take each client to and from the venue and will accompany the client throughout the hospital appointment if required.

If you have any questions please
telephone **01235 816709** during office hours
or
email didcotvolunteerdrivers@talktalk.net.

More information can be found on our website
www.didcotvolunteerdrivers.org.uk

Yours sincerely,

Didcot Volunteer Drivers Committee